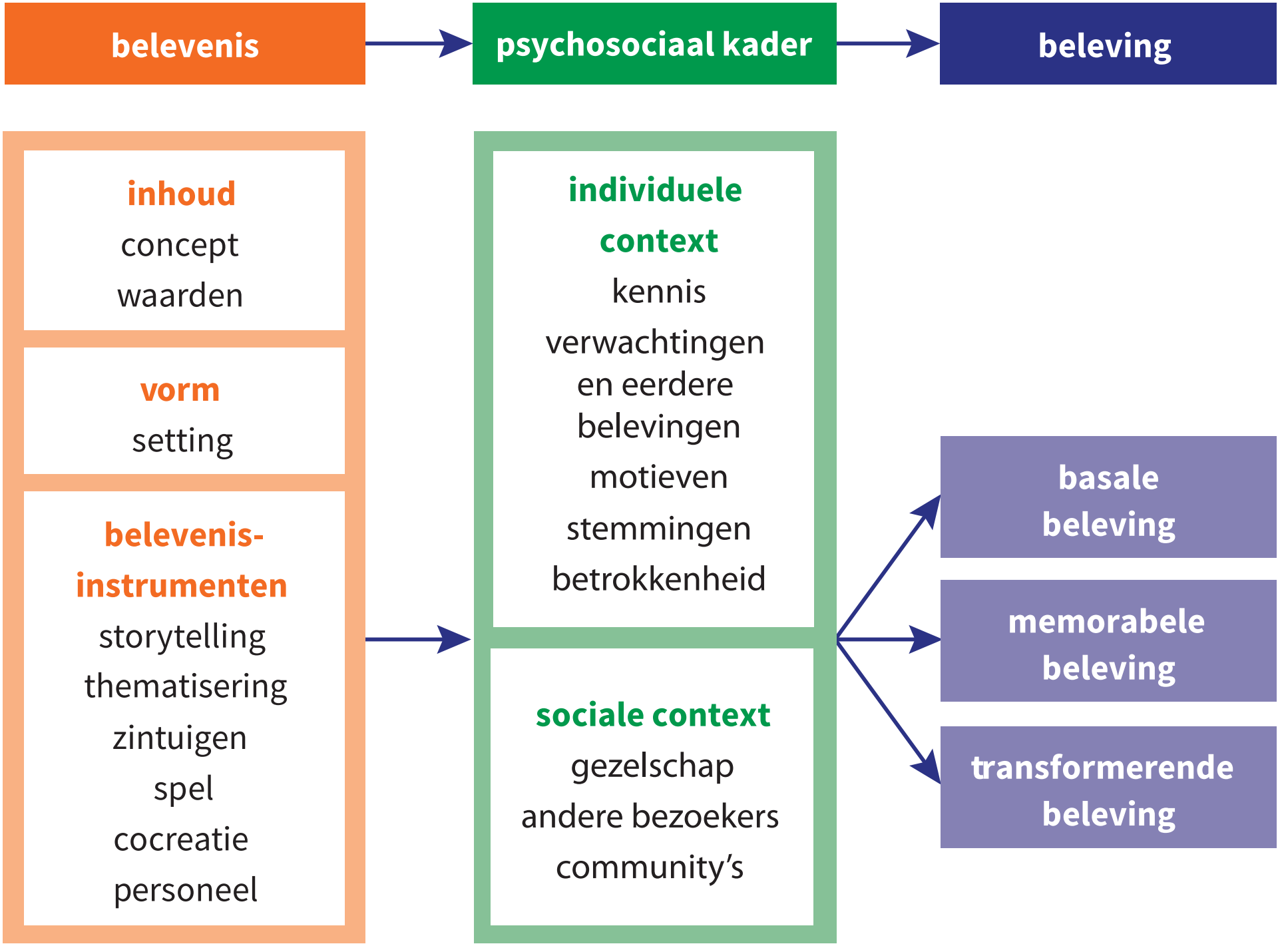

Figuur 8.1 Belevingsmodel (Van Gool & Van Wijngaarden, 2005)